

**Keytracker System Guide** 

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# User Guide

# **Adding a User**

To add a user please follow the below steps;			
i. Select	i		
ii. Select	New		
iii. Input manda	tory data		
User Da	ata		
	Surname		
	First Name		
iv. Optional field	s can be completed		
	Company		
	Personal ID		
	Gender	Male	
	Department	Select Department	
	Position	Select Position	
	Languages	English (United Kingdom)	
v. Select Save			
To assign a user software access please follow the below steps;			
i. Select	Software ac	ccess	
ii. Tick Allow Software Access			
iii. Input mandatory data			
	Login Name		
	Login Password		
	Repeat Password		

#### **Access Levels**

There are various access levels that can be seen under 'ecos webman2' and these are shown below

- i. Super Admin Ability to access everything
- ii. Admin Will be able to access everything but admin settings
- iii. Main User Can add user but can not change any settings
- iv. Key Manager Can only edit keys
- v. Standard User Can only view key panel and history page
- vi. Report User This access will only allow you to view reports

#### To add a Fingerprint please follow the below steps;

i. Select



- ii. Select relevant user
- iii. Select

System Access

iv. Select

Temporary P.I.N

- v. Temporary P.I.N will be created
- vi. Message will appear to confirm data has been saved
- vii. On the Keytracker cabinet, select 'Ok' on the keypad, enter the temporary P.I.N , press 'Ok' againg then select option 1 for 'fingerprint'
- vii. The system will now require three repeated fingerprint swipes (this will be from the same finger, although thumbs will get a stronger read). The system will advise if the fingerprints have been successfully registered. If the fingerprints fail to register, repeat the procedure again entering the same 'Temporary P.I.N'. If this fails to register again, please try another finger.
- viii. 'Template Ok' will be shown on the cabinet screen and will be saved in the software.

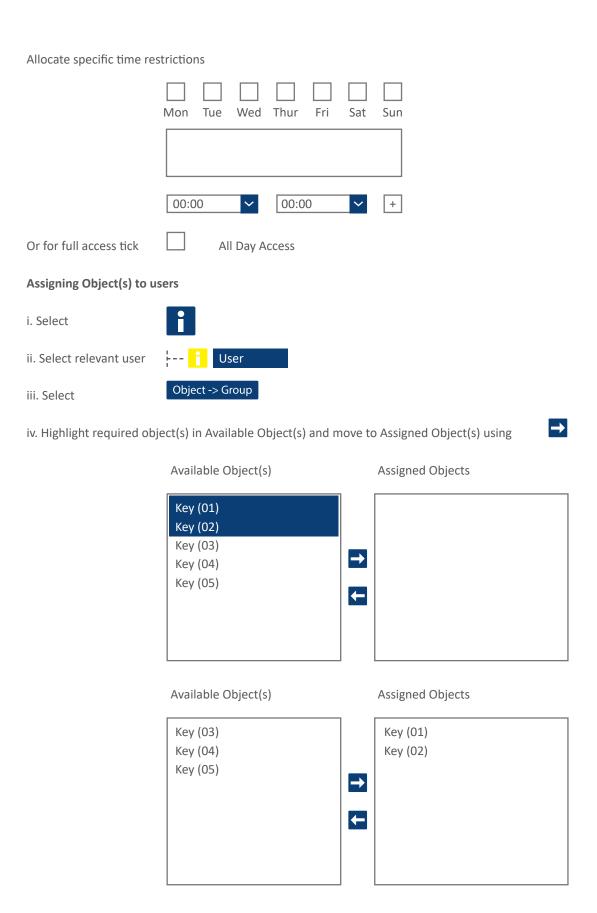
To add a P.I.N code please follow the below steps;
i. Select
ii. Select relevant user
iii. Select System Access
iv. Enter P.I.N Code
P.I.N Code 1234
v. Select Save
vi. Message will appear to confirm data has been saved.
vii. On the cabinet test the P.I.N works correctly, this will only work on completion of 'Assigning Objects' (See pg 4.)
To add a Card ID please follow the below steps;
i. Select
ii. Select relevant user
iii. Select System Access
iv. Select Temporary P.I.N
v. Temporary P.I.N will be created
vi. Message will appear to confirm data has been saved
vii. On the Keytracker cabinet, select 'Ok' on the keypad and enter the temporary pin and press 'ok again, then select option 1 for 'Card'
viii. Scan the card against the reader which will flash a green light and will display 'Card Ok' on the LCD display.

### **Removing a User**

To Remove a user please follow the below steps; i. Select ii. Select first option - This will be either 'Master Data' or 'Select Cabinet' Select Cabinet Master Data iii. All users will appear with a yellow box User iv. Select relevant user User Delete v. Select vi. The following message will appear at the bottom of the page 'Press "Delete" again if you want to delete user "User Name" from system "System Name"? Delete vii. Select

# **Adding a New Object**

To add a new fob	please follow the below steps;
i. Go up to the ca	pinet and login using the Admin code.
ii. Select '2. Acces number)	s Cabinet' and insert the new fob into and empty slot (Make a note of the slot
	1. System Menu 2. Access Cabinet
iii. Repeat login a select 'Read A Ke	nd select '1. System Menu' then scroll down (using the arrows on the keypad) and $\gamma'$
	1. System Menu 2. Access Cabinet
iv. Input slot num	ber
v. Select	Ok
Naming Object(s	
i. Select	<b>○</b>
ii. Select Cabinet	
	Cabinet 01 Cabinet 02
iii. Select Relevan	t Position
iv. Fill In Madator	y Data
	Object Name
	Additional Info
v Select	Save



vi. Data will automatically save with a message at the bottom of the screen to confirm.

# **Search a Key Location**

Door Opened

To search for a key location plea	ase follow the below	v steps;		
i. Select				
ii. Input mandatory date				
Search for:				
iii. Select your key from Current	Info			
info	infofield 1	infofield 2	infofield 3	inforfield 4
Key_01				
Current Info User: Last Name, First Name 02/02/2017 13:00:00 Field: 01 System Name: Cabinet 01 Status: Returned OK  Search a Key History				
To search for a key history pleas	se follow the below	steps;		
i. Select				
ii. Select; Show History Filter				
iii. Optional fields can be comple	eted			
Username				
Object Name				
Field	0			~
History Icon Key				

Returned Key OK

Door Open Too Long

# **Creating Reports**

i. Select	-11	
ii. Select cabine	t	
Select a system		
		Cabinet 01
		Cabinet 02
iii. Select Repor	t	
Select option to create report		
		Objects
		Removed Objects
		User
		User Group With Assignment
		User With Assignment
		Login History
		System History
		Objects ReturnedAfter Time Limit
		Logfile: User Edits Logfile: User -> Object Edits
		Logfile: Object Edits
iv. Select	Ok	

# Troubleshooting

### **Accessing The Cabinet Manually**

i. Using the master keys, unlock both top and bottom cam locks as per picture below;



ii. To open the door manually there will be a tee triangle tool located in the bottom right hand corner of the cabinet;



iii. Using the tee triangle tool insert this into the side of the lock shown on the picture below and thurn this anti-clockwise to release the door.



iv. To lock the door, close the door fully and turn the tool clockwise and pull on the door to test this has been locked properly.

Using The Cabinet

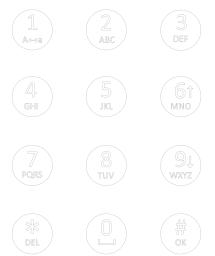
### **Using The Cabinet**

#### **Accessing Keys By Authorised Users**

- i. Present ID card to card reader.
- ii. Open the cabinet door.
- iii. Authorised keys will unlock and light up.
- iv. If your user account has access to more keys, press 9 to unlock the next block or press #, then the key number, then # again to unlock a specific pre-authorised key.
- v. Remove the required key bunch.
- vi. Close the cabinet door.

#### To Search A Key

- i. Scan ID card.
- ii. Open the cabinet door.
- iii. Press \* and 9 to scroll down the key list or 0 to type in the desired key name.
- iv. Press 1 to show the key history or 2 to release.



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